

Privacy Policy

Our Privacy Policy explains what personal data it is necessary for us to collect and hold from you for sales and records purposes. 'Personal data' refers to data about a living individual who can be identified from those data. Information is also given concerning tracking, cookies, analytics and your data protection rights.

Payment details

All payments made through our website are processed via PayPal. In this sense, we do not have access to or hold any record of payment details such as payment card numbers, expiry dates or security numbers. PayPal's privacy policy can be viewed at: <https://www.paypal.com/en/webapps/mpp/ua/privacy-full>

Personal data held

As a customer, it is necessary for us to hold your personal data (name, address, e-mail and telephone number) for sales and records purposes. This information is not shared with third parties, other than for the sole purpose of facilitating delivery of purchased goods (eg courier delivery of your order).

We do not operate a mailing list of any kind and will not contact you for any reason other than regarding your placed order.

We use your e-mail address to communicate the status of your order and, very occasionally, telephone number if we need to contact you regarding your order and prior e-mail communication has failed.

Sales records are held in compliance with UK Government limited company accounting regulations, before being deleted/destroyed. Further details can be viewed at: <https://www.gov.uk/running-a-limited-company/company-and-accounting-records>

Children's privacy

Our website is not intended for use by anyone under the age of 18 concerning sales – see our Terms and Conditions. We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you become aware that your child has provided us with personal data, please contact us.

Tracking and cookies

We may use cookies and similar tracking technologies to track the activity on our website and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may lose functionality of some aspects of our website.

Analytics

We may use third-party service providers to monitor and analyse the use of our website, such as Google Analytics.

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our website. This data is shared with other Google services. Google may use the collected data to contextualise and personalise the ads of its own advertising network. You can opt-out of having made your activity on our website available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy and Terms web page: <http://www.google.com/intl/en/policies/privacy/>

Your data protection rights under General Data Protection Regulation (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what personal data we hold about you and if you want it to be removed from our systems, please contact us.

- The right to access, update or to delete the information we hold on you.
- You have the right to object to our processing of your personal data.
- You have the right to be provided with a copy of your personal data in a structured, machine-readable and commonly used format.
- You have the right to withdraw your consent at any time where we relied on your consent to process your personal information.
- The right to complain to the Information Commissioner's Office if you feel that your personal information has been mishandled by us in any way.

Contact us

If you have any questions about this Privacy Policy, please contact us via our Contact Page.